



Lifeline Credit for Voice Service Decreasing Effective December 1, 2019

Effective December 1, 2019, due to action by the Federal Communications Commission ("FCC"), the Lifeline benefit for voice-only service will decrease from \$9.25 to \$7.25. Because this benefit is issued as a bill credit, Lifeline voice-only customers will see an increase in their monthly bill.

This change only affects Lifeline customers subscribing to voice service without ATMC internet service at the same address. Lifeline customers having both voice and ATMC internet service at the same address will continue to receive the full benefit amount, if eligible.

If you have questions about this change, please contact Customer Service at 910-754-4311.